

Water Tanks and Accessories Warranty

1. The **KPoly Water Tanks warranty** will be for a period of **10 years replacement warranty** subject to the conditions herein as specified.
2. **Kingspan Water Tanks** guarantees that its tanks are free of defects.
3. **Kingspan Water Tanks warrants its Polyethylene tanks** will perform the function for which they are designed for, namely, to hold potable water at ambient rainwater temperature.
4. The **warranty** will start from the date of purchase. The original receipt must be kept as proof of purchase to validate the warranty. **The warranty is not transferable.**
5. Should the tank fail to perform its function for which it is made due to a manufacturing fault during the 10-year warranty period, **Kingspan Water Tanks** at its discretion may repair or replace the tank at no cost to the customer.
6. This **warranty** will be null and void if damage is caused by acts of God such as floods, earthquakes, landslides, ozone depletion or natural disasters.
7. The **purchaser is responsible to** secure the tank so that the tank cannot move or fall over whether the tank is empty or contains water. **Kingspan Water Tanks** accepts no responsibility for any damage or injury caused by a tank that has not been secured properly.
8. The **warranty** is void if any person has walked on or placed any weight or load to the top of the tank.
9. **Kingspan Water Tanks** retains ownership of all goods sold until full payment has been made by the purchaser.
10. Any defect or fault that has been brought to the attention of the purchaser prior to purchase will not be covered under this warranty.
11. Once goods have been delivered to the site the purchaser is responsible for any damage or theft that may occur.
12. Over an extended period of time degradation or weathering may occur and the effects thereof are expected by current industry standards so are not covered by this warranty.
13. This warranty will be null and void if:
 - The tank is not installed in accordance with the company's installation procedures.
 - The tank has been subjected to any form of misuse or any form of wilful or accidental damage.
 - The tank has been used for any other means than the collection of potable water.
14. The purchaser is responsible for which (product) tank they choose and for suitability of the purpose they wish to use it for. This warranty does not apply where the purchaser installs or uses a tank for a purpose for which it was not fit.
15. Where any provisions of this **warranty** are inconsistent with the provisions of any statute, rule, or regulation under the common law, that provision shall be treated as excised only to the extent of the inconsistency and leaving in so far as possible the balance of the provisions of this warranty unaffected.
16. All liabilities, conditions, warranties and obligations of any kind (other than outlined in condition number 10) which are or may be imposed or implied to the contrary by any statute, rule or regulation, or under the common law and whether arising from the negligence of the company, its employees or otherwise are hereby excluded except to the extent that the company may be prevented from doing so by any statute, rule or regulation under the common law.
17. All water tanks must be installed in a professional manner and in accordance with **Kingspan Water Tanks** installation and site preparations otherwise the warranty will be null and void.
18. The Purchaser is responsible to return goods (water tank) to the original place of purchase for any issue related to warranty so Kingspan Water Tanks can determine whether it is a warranty claim, and is so can repair or replace, the product (water tank). Kingspan Water Tanks will return the product to (water tank) to the original place of purchase or retailer from where the purchaser if able to collect their goods (water tank) from.
19. 25mm Brass outlet fittings are provided in KPoly Water Tanks rainwater tanks, Any additional hole other than overflow. Holes that are drilled out will void the warranty unless Kingspan Water Tanks has given written permission to do so or Kingspan Water Tanks has agreed to install extra outlets to a maximum 50mm at the customer's request (this only applies to round tanks)
20. All outlets are provided with a watertight brass fittings. There is no warranty on fittings that leak. It is the customers responsibility to make sure that the ball valves are not over tightened or brass outlets are not used to lift tanks. Kingspan Water Tanks does not provide warranty for ball valves or overflow fittings.

We take every care to ensure that the information in this document is accurate at the point of publication. Information should not be taken as binding. To ensure you are viewing the most up to date information, please visit: <https://kingspanwatertanks.com.au/kpolywarranty>

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